

Welcome to August Newsletter for the Edge Wimborne, it is an exciting time as we enter into the start of the Autumn and Winter climbing season.

RECENT INITIATIVES TO IMPROVE THE FACILITIES AT THE EDGE

The Edge has engaged a dedicated team of active wall coordinators, supported by the Dorset Climbing Group, who ensure there will be a continuous improvement programme to improve the quality of facilities at The Edge.

We are aware that feedback from users has highlighted a need to improve the cleanliness of holds and change routes more often.

We take your comments seriously and have therefore implemented the following maintenance schedule / initiatives in time for the Autumn / Winter season:

1. **New floor matting**
2. **Change all ropes over 6 months old**
3. **Annual route Setting Schedule and hold cleaning initiatives**
4. **Now over 230 graded routes to choose from**
5. **Decoration and painting of panels to facilitate easier route identification and selection**

ANNUAL ROUTE SETTING STRATEGY

STRIPPING / CLEANING / BACKGROUND DECORATION / NEW ROUTES SET

Panel Numbers

1 2 21 22 23

9 10 11

Dates for proposed works

Aug 2011 **COMPLETED**

Sept 10-14 2011

Remainder to be completed before Dec 2011

Please note that the facilities will be partially closed during these improvement works, we appreciate your patience.

- **Edge Users** - if there are any particular routes you would like to be retained, please return a customer comment form to reception. If sufficient requests are received we will retain those routes.
- **Wall Closure Dates - Antiques Fair** - please refer to the centre's web site for closure dates for 2011/2012
- **Climbing Competitions** - We are pleased to announce that the centre intends to host a range of climbing competitions later in the year and 2012. Cotswold Outdoors have pledged their support and will provide a range of attractive prizes for competitors - **WATCH THIS SPACE FOR MORE DETAILS**
- **Feedback questionnaire** - We welcome your feedback and have attached a questionnaire which you may wish to complete. This can be returned electronically or handed in at centre reception. Your feedback enables us to improve the service and facilities we provide.

Thank you for your continued support, we look forward to seeing you in due course at the Centre,

David Brodie

Operations Manager, QE Leisure Centre

Dorset Climbing Group

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